

Query and Clarification for Supply And Installation Of 800 Desktops And Ups With Comprehensive Onsite Warranty Including All Accessories vide Ref no BRLPS/Proc/17/09/Vol-II dated 24/03/2026
(Eproc 2.0 Tender id- 127785)

Sl. No.	RFP Reference No.	Bid Provision/Justification from Bidders	Queries Raised	Clarification Given
1.	SECTION – III (TECHNICAL EVALUATION CRITERIA) Point No. – 3	The bidder must have minimum average annual turnover of Rs. 15.0 crore during the last three financial years (FY: 2022-23, 2023-24, 2024-25).	Change Requested: The bidder must have minimum average annual turnover of Rs. 8.0 crore during the last three financial years (FY: 2022-23, 2023-24, 2024-25).	Not Accepted. Same as bid.
2.	SECTION – III (TECHNICAL EVALUATION CRITERIA) Point No. - 7	The Bidder should have undertaken supplies of major IT/ICT Products i.e., Server/Desktop/Laptop and Printer for a value of Rs. 10.0 Crore in any one financial year of last 5 financial Years (Between 01 st April, 2020 to 31 st March, 2025) for the State Govt./ Central Govt. /PSU/Local Bodies in India.	Change Requested: The Bidder should have undertaken supplies of major IT/ICT Products i.e., Server/Desktop/Laptop and Printer for a value of Rs. 1.0 Crore in any one financial year of last 5 financial Years (Between 01 st April, 2020 to 31 st March, 2025) for the State Govt./ Central Govt. /PSU/Local Bodies in India.	Read as:- The Bidder should have undertaken supplies of major IT/ICT Products i.e., Server/Desktop/Laptop for a value of Rs. 10.0 Crore in any one financial year of last 5 financial Years (Between 01 st April, 2020 to 31 st March, 2025) for the State Govt./ Central Govt. /PSU/Local Bodies in India.
3.	Appendix A Specification of Desktops (800 quantity) Point – 16	Power Management Min. 180W with minimum 85% energy efficient or higher.	Change Requested: Power Management Min. 180W with minimum 90% energy efficient or higher.	No Change. Same as per published Bid.
4.	Appendix A Specification of Desktops (800 quantity) Point – 16	Certification: Microsoft Windows 11, FCC, CE, UL, Energy Star 8.0, ROHS, ISO 9001, 14001, 27001 and 50001 for OEM.	Change Requested: Current specifications seem to be specific to single OEM and is restrictive in nature. Hence it is requested to consider these Certifications to make this bid technically sound. Certification: Microsoft Windows 11, FCC, CE, UL, UBUNTU LINUX Certificate, Energy Star 8.0, ROHS, ISO 9001, 14001, 27001, 50001 and 45001 for OEM/Manufacturing	Certification: Microsoft Windows 11/Any flavour of Linux, FCC, CE, UL, Energy Star 8.0, ROHS, ISO 9001, 14001, 27001 for OEM.

			unit. Make in India Class I and Class II.	
5.	Appendix A Specification of Desktops (800 quantity) Point – 13	21.5 “Wide TFT TCO 8 and energy 8 certified Resolution min 1920x1080. with internal power supply. Min. 2X2W speaker.	Change Requested: Different OEM has different power supply setup and specifying one particular design is restricting other OEMs to participate hence limiting fair bidding and competitiveness. Also, we request you to consider that the speakers maybe placed in monitor or CPU chassis. Please consider the points	Read as: - 21.5 “Wide TFT TCO 8 and energy 8 certified Resolution min 1920x1080. with internal/External power supply. Min. 2X2W speaker.
6.	Specification of Desktops (800 quantity)	CPU: Intel core i7 14700/ AMD Rayzen pro 8700 or higher Processor not to be launched before 2024. Chipset: Min. Intel Q 670 series chipset /AMD Pro 600 series Chipset or above (Compatible and equally match with latest generation Processor) Memory: Min. 16 GB DDR5(1*16 GB), DDR5, min. 4800 MHz RAM with 64 GB expandability and One DIMM slot should be Freely available	Requested amendments: CPU: CPU: Intel core i7 14700/ AMD Ryzen pro 8700 or higher Processor not to be launched before 2024. We observed a small typo error where “AMD Ryzen” has been written as “AMD Rayzen”.	Read as: - CPU: Intel core i7 14700/ AMD Ryzen pro 8700 or higher Processor not to be launched before 2024. Chipset: Min. Intel Q 670 series chipset /AMD Pro 600 series Chipset or above (Compatible and equally match with latest generation Processor) Memory: Min. 16 GB DDR5(1*16 GB), DDR5, min. 4800 MHz RAM with 64 GB expandability and One DIMM slot should be Freely available
7.	APPENDIX – A, Specification of Desktops (800 quantity)	Desktop Specifications	New addition for MII Class I or II MII is the government of India initiatives and most of the Govt. tenders are coming up with MII Clause. Request you to please include MII class I or II	No Change. Same as per published Bid.
8.	Request for Consideration under Bihar Government Policies	Bihar Purchase Preference Policy (2024) – encouraging procurement from Bihar-based manufacturers and MSMEs	Consideration for waiver of EMD and OEM turnover and experience criteria for Bihar-based MSMEs / startups demonstrating technical capability, BIS-certified	No Change. Same as per published Bid.

		<ul style="list-style-type: none"> • MSME procurement framework – promoting participation of domestic small enterprises • Startup India procurement norms – enabling relaxation in prior turnover and experience requirements 	products, and execution capacity.	
9.	Request for Relaxation of OEM Financial & Experience Criteria	<ul style="list-style-type: none"> • Earnest Money Deposit Rs 20.0 Lakh • Minimum ₹1000 Crore turnover • Minimum 10 years OEM experience 		
10.	Clarification Request – Acceptance of AIO Systems		We further seek clarification regarding acceptance of All-in-One (AIO) systems as an equivalent configuration to desktop + monitor.	Not Accepted. Same as per published Bid.
11.	Eligibility Criteria of OEM Sn.1	The turnover of the manufacturer (OEM) of Desktop /Servers should be minimum average of Rupees 1000 Cr. (One Thousand Crores) per annum during the last three financial years (FY: 2022-23, 2023-24, 2024-25).	This is an exorbitant clause and is against the normal guidelines of GOI. Looking at the total quantity of Desktops which is only 800 numbers the maximum value would hardly be around 3-4 crore. As per GOI guidelines turnover cannot be more than 4 times or 400% of the bid value. While we understand that you need some filters to for allowing quality OEMS to take part, we suggest that the OEM turnover be amended as – Annual average turnover of the OEM should be minimum of 150 Crores for the last 3 Financial years taken into account.	No Change. Same as per published Bid.
12.	Specifications of Desktop- Appendix A/7/Operating system	Factory pre-install Windows 11 professional (64 bit) with latest Service Pack. Systems Hardware driver should	We suggest that you amend this to Windows keys should be embedded in BIOS and OEM should be a valid	No Change. Same as per published Bid.

		be available in OEM website against the offered model.	GPA/LDP of Microsoft	
13.	Specifications of Desktop-Appendix A/13/Monitor	21.5 "Wide TFT TCO 8 and energy 8 certified Resolution min 1920x1080. with internal power supply. Min. 2X2W speaker.	TCO 8.0 and energy star are both MNC specific certificates and in India there is no Govt accredited agency that can provide/give equivalent Certificate. As such no Domestic OEM can give TCO. The standard followed by all GOI Departments/state units/PSUs/ defense units is BIS. Similarly, the Indian equivalent for energy star is BEE. Request your amendment on these two points	No Change. Same as per published Bid.
14.	Specifications of Desktop-Appendix A/16/Certification	Energy star 8.0	This is a MNC standard and the Indian equivalent is BEE which is accepted across all Government/Defence/BFSI /PSUs. As such you are required to amend Energy star to BEE.	No Change. Same as per published Bid.
15.	Specifications of Desktop-Appendix A/20/ MS Office	MS Office Home and Business with perpetual license.	Desktop should be supplied with Pre-loaded Office Suite Software. The Office Suite software should be perpetual/Govt Edition/Capable to convert PDF to Word vice versa and the same should be supplied in the form of Paper/Volume Licence. OEM's manufacturer Authorization Form (MAF) is also required for Office suite software. Licence key for the office suite must be provided to ensure genuineness of the software.	No Change. Same as per published Bid.
17.	Liquidated damage (for delays)	An amount equivalent to 0.07% per day will be deducted from the invoice of supplier for delayed quantity for delay in supply and installation	We request consideration for revising as Below: An amount equivalent to 0.07% per week will be deducted from the invoice of supplier for delayed quantity for delay in supply and installation	Not Accepted. Same as Bid.
18.	Performance Security	The successful bidder will have to furnish a performance security in the shape of a Bank Guarantee issued by a Nationalized/Scheduled Indian Bank in favor of	We request consideration for revising as Below: The successful bidder will have to furnish a performance security in the shape of a Bank Guarantee issued by a	Not Accepted. Same as per published Bid.

		Bihar Rural Livelihoods Promotion Society for an amount equivalent to 10 (Ten)% of the agreement value. The Bank guarantee shall be as per proforma at “Appendix: E” and remain valid for a period, which is six months beyond the date of expiry of warranty period. The performance security should be submitted before signing the agreement.	Nationalized/Scheduled Indian Bank in favor of Bihar Rural Livelihoods Promotion Society for an amount equivalent to 5 (Five)% of the agreement value. The Bank guarantee shall be as per proforma at “Appendix: E” and remain valid for a period, which is six months beyond the date of expiry of warranty period. The performance security should be submitted before signing the agreement.	
19.	Motherboard	OEM motherboard with OEM logo should be embossed/printed on the mother board (Sticker is not acceptable). Integrated hardware diagnostic tool in the BIOS from same desktop OEM, BIOS or the Desktop must be from Desktop OEM. Min. 2 PCI slots required.	We request consideration for revising the specification to require a minimum of 2 PCIe slots, as PCI slots are now obsolete in the current market. This change will ensure compatibility with modern hardware and support future scalability.	Please Read as: - OEM motherboard with OEM logo should be embossed/printed on the mother board (Sticker is not acceptable). Integrated hardware diagnostic tool in the BIOS from same desktop OEM, BIOS or the Desktop must be from Desktop OEM. Min. 2 PCI/PCIe slots required.
20.	Ports	Min. total 8 Nos. of USB (4 USB 2.0, 1 USB 3.2 Gen 1 Type-C-port, min. 1 USB 3.2 Gen 1 port, 2 USB 3.2 Gen 1 ports) 1X HDMI, 1X Display port, 1 X RJ45 port.	We request consideration for revising the port configuration as follows: Min. total 08 Nos. of USB (4 USB 2.0, minimum 2 USB 3.2 Gen 2 (10Gbps), 2 Type C 3.2 Gen 2 (10Gbps), 1 HDMI 2.1 and 1 Display port 1.4), 1 X RJ45 port.	It is clarified that any higher configuration will be accepted.
21.	Delivery Timeline		Since, delivery timeline is not mentioned in the tender so it is requested to add delivery time line of 3 Months from the date of signing of Agreement and installation time of additional 1 month	It is clarified that the delivery period will be 60 days from the date of Agreement.
22.	SECTION – III (TECHNICAL EVALUATION CRITERIA)	The bidder must have minimum average annual turnover of Rs. 15.0 crore during the last three	The bidder must have minimum average annual turnover of Rs. 5.0 crore during the last three	Not Accepted. Same as Bid.

	Point No. – 3 Page No. - 14	financial years (FY: 2022-23, 2023-24, 2024-25).	financial years (FY: 2022- 23, 2023-24, 2024-25).							
23.	UPS- Battery specification to be clearly mentioned as		<table border="1"> <tr> <td>Internal Battery</td> <td>2 x 12V x 7AH with 20-30 minutes backup</td> </tr> <tr> <td>Voltage</td> <td>24 Volt DC or better</td> </tr> <tr> <td>Type</td> <td>Sealed Maintenance Free Lead Acid VRLA</td> </tr> </table>	Internal Battery	2 x 12V x 7AH with 20-30 minutes backup	Voltage	24 Volt DC or better	Type	Sealed Maintenance Free Lead Acid VRLA	No Change. Same as per published Bid.
Internal Battery	2 x 12V x 7AH with 20-30 minutes backup									
Voltage	24 Volt DC or better									
Type	Sealed Maintenance Free Lead Acid VRLA									
24.	Offer validity		It must be reduced to 45 days due continuous dollar price hike and uncertainty of components availability because global disturbances and Tariff rate hike.	It is clarified that the bid validity will 60 days from the date of opening.						
25.	Liquidated damage (for delays)	An amount equivalent to 0.07% per day will be deducted from the invoice of supplier for delayed quantity for delay in supply and installation	Request to reduce it to .05 per week. As there is delay from OEM sides due to Global Crisis.	Not Accepted. Same as Bid.						
26	Land Border Clause: Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority in India. We request you to kindly take this point into consideration and include it in the consolidated response to the pre-bid queries/corrigendum			Accepted. As per Government of India rules.						
27	Extension of last date of submission of Notice Inviting Tender (NIT) /Bid		Last date of submission of NIT /bid has been extended to 04/05/2026 till 03:00 PM. Opening of Technical bid at 04/05/2026 till 03:30 PM							